



Your guide to Hosted Telephony

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What is Hosted Telephony?

BP&N's HVX HD Telephony is a fully hosted and managed telephony service, which enables businesses and their employees to become more efficient and productive. You can benefit from the exclusivity of a Private Branch Exchange (PBX) without having to have new hardware installed on site.

Minimum Capital Outlay

With fully-owned VoIP platforms, hosted in our secure and resilient data centres, the only hardware required on site is a managed router and internet connection, a choice of HD quality handsets or soft clients and structured cabling, if required.

Maximum Flexibility

HVX is a modular solution based on the number of users needed; allowing more seats to be added whenever you require. Simply choose the number of concurrent calls and the functionality required for each user and our bespoke HVX will deliver the appropriate level of managed connectivity.

Optimum Control

Our dedicated web portal controls system features for individual users and group administrators, enabling management of everything from vital disaster recovery to call routing plans , from any internet enabled device



How your business can benefit...

Costing

Call & Line Costs

Free “on net” calls between users and sites dramatically reduce call costs and savings can be made on line rental costs

No Upfront Costs

Per user pricing and a simple price list ensures users are in control, delivering clear return on expenditure

Minimal on-site Resource

Our network operations centre monitors the system 24/7/365 and provides full maintenance support

Flexibility

Number Portability

When relocating retain existing phone numbers and add further UK numbers at any time*

Scalability

Introduce new users and services to suit the changing dynamics of your business

Mobility

Allocate single virtual numbers to flexible workers and remote employees; so they appear as if they're sitting in the office

Control

Unrivalled Features

Experience the productivity benefits of High Definition voice quality and industry leading functionality

Administration

Our HVX web portal allows users to instantly control both system features and its integrated management tools.

Presence Status

See the status of telephone users in real-time. Determine whether staff are on the phone or available. Staff can set their status to DND, available, out of office or in a meeting.



Hardware & Features

Our Recommended Hardware Solutions:



Yealink W52H

- Included in rental on 36 month contract
- HD voice
- Wireless
- Colour LCD Screen



Polycom VVX310

- Included in rental on 36 month contract
- HD voice
- Easy navigation pad

HVX Features

Automatic Hold
Barge-in Exempt
Basic Call Logs
Busy Lamp Field
Call Notify
Call park
Call Pickup
Call Queuing

Call Forwarding
Call Return
Call Transfer
Call Waiting
Calling Name Retrieval
Present Line ID
Restrict Line ID
Do Not Disturb

External Calling Line ID
Flash Call Hold
Hot Desk Log In
Hunt Groups
Last Number Redial
Music on Hold
Push to Talk
Priority Alert

Remote Office
Selective Call Acceptance
Selective Call Rejection
Sequential Ring
Shared Call Appearance
Speed Dial 100
Conference Call
Voicemail
Voicemail to Email

Premium HVX Features

Auto Attendant
Call Recording

CTI/CRM Integration
HVX Anywhere

HVX Softphone
HVX Toolbar
HVX Receptionist Console

Fax To Email
Outlook Integration
Premium Call Logs



Price Overview

Flexible plans to suit your needs

HVX Basic

£10.95
Per User
Per Month

Includes Handset

UK geographic DDI

Hunt groups

Music on hold

Web portal access

Voicemail to email

Add 1000 minutes call package to 01, 02, 03, 07 for just £6.95

HVX Pro

£16.95
Per User
Per Month

Includes Handset

1000 minutes call package to 01, 02, 03, 07

UK geographic DDI

Hunt groups

Music on hold

Web portal access

Voicemail to email

HVX Ultimate

£21.95
Per User
Per Month

Includes Handset

1000 minutes call package to 01, 02, 03, 07

UK geographic DDI

Call Recording

Hunt groups

Music on hold

Web portal access

Voicemail to email

CTI/CRM Integration

Outlook Integration

